

Terms and conditions

ANYWHERE CAMPERS TERMS & CONDITIONS

Rental fee, security deposit, cancellation fee

The full rental fee is payable 45 days prior to the rental start date. In case of last minute rental (reservation made less than 45 days prior to rental start date), lessee is obliged to pay full price at the moment of booking.

The lessee is obliged to pay the lessor a security deposit/excess at the amount of EUR 1000 no later than the vehicle is submitted. The lessor has the right to use the security deposit to cover any damage incurred to the vehicle after the vehicle is submitted to the lessee. The deposit is fully refundable on return of the vehicle in a reasonably clean condition, on the agreed date, to the agreed location. Reasonably clean means that the vehicle inside is broomed, dusted and wiped down, the garbage is removed and the toilet tank is emptied and cleaned.

The deposit is refunded within 10 days after the vehicle is returned in proper condition with no damage. In the event of damage to the vehicle, the deposit is refunded after final resolution and payment relating to Third Party claims is received.

The lessee agrees to provide all reasonable assistance to the lessor in handling any claim including providing all relevant information.

If the lessee is not able to make the security deposit payment at the moment of vehicle pick up, the vehicle will not be released by lessor and 100 % cancellation fee will be applied.

Security deposit/excess can be reduced by purchasing excess reduction plan:

Option 1– 29 Euro per day, maximum charge is for 30day hire

excess reduced to 300 Euro

Option 2 – 24 Euro per day, maximum charge is for 30day hire

excess reduced to 500 Euro

If the lessee withdraws from the Agreement, the lessee is obliged to pay the lessor a cancellation fee, this being:

1. a) in the event that the Agreement is cancelled 45 or more days prior to the day arranged for submission of the vehicle, the lessee is obliged to pay the lessor a 10 % of the rental fee;
b) in the event that the Agreement is cancelled in between 44 and 30 days prior to the day arranged for submission of the vehicle, the lessee is obliged to pay 35 % of the rental fee;
c) in the event that the Agreement is cancelled between 29 and 14 days prior to the day arranged for submission of the vehicle, the lessee is obliged to pay the lessor 65 % of the rental fee;
2. d) in the event that the Agreement is cancelled less than 14 days prior to the day arranged for submission of the vehicle, the lessee is obliged to pay the lessor 100% of the rental fee.

In the event of premature rental termination on the part of the lessee, the lessee is not entitled to any refund of the rental fee or its part.

In case of cancelling due to travel restrictions caused by outbreak of Covid-19, there will be no cancellation fee charged when cancelled 10 or more days prior rental start date. If travel restrictions prevent the lessor from camper delivery to an agreed location, the lessor has the right to withdraw from the rental agreement.

Submission of the vehicle

At the time of the vehicle submission (pick up), the lessee contracts to participate in a detailed introduction of the vehicle by the lessor or an authorised representative. The condition of the vehicle shall be recorded in the completion certificate, which shall be signed by both parties; and upon signing, the lessee confirms the receipt of the vehicle and operation manual from the lessor. The original copy of the completion certificate shall be kept by the lessor and the lessee shall be provided with a copy of the completion certificate.

Upon return of the vehicle (drop off), the lessee is obliged to participate in a check of the vehicle's condition together with a person authorised by the lessor. In the event that vehicle's condition discovered during the check does not correspond to the condition stated in the completion certificate, i.e. should the vehicle be damaged in any way, adjusted, be inappropriately dirty, etc., the lessee is obliged to cover all expenses connected with restoring the vehicle to the original condition as stated in the completion certificate.

Upon signing the completion certificate, the lessee confirms that the vehicle has been accepted in an operable and clean condition and does not show any signs of obvious damage or defect.

Upon signing the completion certificate, the lessee also confirms that a vehicle with a full tank has been accepted. The lessee is obliged to return the vehicle with a full tank. The rental fee also includes a full gas tank and chemicals for the toilet.

The lessee is obliged to specify the exact time and place of the submission and return of the vehicle to the lessor no later than 14 days prior to pick up date. Any change regarding time and place of the return of the vehicle can be made no later than during camper submission.

Any change made after this date is only possible with lessor's consent. Any additional costs related to this change are deducted from security deposit.

Rights and obligations of the parties

The lessee agrees that the vehicle shall be operated only by persons qualified thereto and that the lessee shall be held fully responsible for any damage incurred to the vehicle after its receipt to the time of its return.

The vehicle can be operated only by persons older than 23 years of age who have held a driving license for at least two years, and the lessee hereby agrees that only such persons shall operate the vehicle.

The lessee is obliged to handle the vehicle in such manner that it does not get damaged, lost or destroyed, and so as not to damage a third party's property, and the lessee is allowed to use the vehicle only for its original purpose. The lessee is obliged to use all security devices of the vehicle. Lessee shall take all reasonable steps to properly maintain the vehicle, including daily checks on the oil, water, batteries and tire pressure and will inform the lessor immediately should vehicle warning lights indicate any potential malfunction.

The lessee is not allowed to use the vehicle for business or advertising purposes, is not allowed to participate in any races or competitions with the vehicle and the vehicle must not serve for towing other vehicles.

The lessee is obliged to pay to the lessor all damages incurred to the vehicle and to the equipment up to the amount of the security deposit.

The lessor is not responsible for any loss or damage to personal belongings and recommends lessee not to leave valuables in the vehicle and take out personal travel insurance.

In the event of the lessee's delay in returning the vehicle, the lessee is obliged to pay to the lessor compensation of EUR 30 for each hour of delay.

Should the vehicle require repairs of any sort, the lessee is obliged to request the prior consent of the lessor. For small repairs up to the amount of EUR 150, the lessee is not obliged to request the lessor's prior consent, but the lessee is obliged to inform the lessor of such repairs without delay.

Any defects in the motorhome or its equipment which are discovered after the commencement of the rental must be reported to the lessor in writing by the lessee no later than 3 days prior the vehicle is returned.

In the event of an accident, theft, fire, or any other damage, the lessee is obliged to inform the police and lessor immediately. The lessee is obliged to compile a report regarding the accident or damage in the presence of the police. The lessee is further obliged to document the accident in an appropriate manner (e.g. photographs, description, drawing etc.).

The vehicle is exchanged only if the current vehicle is immobile and its repair would take more than 72 hours.

It is forbidden to smoke in the vehicle under the fine of EUR 1 000.

Transportation of any pets is possible only with prior consent of the lessor, which must be granted before signing this Agreement. Fee of EUR 75 applies.

In the event that the vehicle is returned inappropriately dirty, the lessor is entitled to charge the lessee an amount of EUR 100 for cleaning the vehicle.

The lessee is entitled to use the vehicle to travel only to the following countries: Belgium, Bulgaria, Croatia, Czech Republic, Denmark, Estonia, Finland, France, Italy, Latvia, Lithuania, Luxembourg, Hungary, Germany, The Netherlands, Poland, Portugal, Austria, Romania, Greece, Slovakia, Slovenia, Spain, Sweden, Switzerland, Norway, Bosnia and Herzegovina, Serbia, Montenegro, Macedonia, Albania.